

August 3, 2004



Mr. Ted Vegvari  
PV on the Net  
30940 Hawthorne Blvd., Suite 101  
Rancho Palos Verdes, CA 90275

Dear Ted:

Thank you for the excellent service and assistance Palos Verdes on the Net has given us through the years as the host of the Palos Verdes Art Center's website and e-mail service.

The few times we have experienced problems, PV on the Net has responded quickly, restoring our connections without delay, despite the fact that we are paying nothing for your services. You and your staff also have provided technical assistance to our staff and our various web designers. You have been most patient with me and the others here who have little computer expertise.

We appreciate all that you have done for us, and we look forward to a continuing, mutually-beneficial relationship.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kathy Shinkle', written over a horizontal line.

Kathy Shinkle  
Public Relations Director

5504 W. Crestridge Rd

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California 90275

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